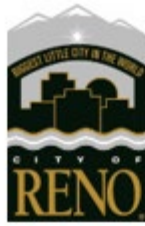


Hexagon Unified CAD & RMS Replacement Project Update

April 16, 2025



Overview

Project Goals

Replace Legacy System

Expand Regional Platform

Improve Emergency Response

Improve Responder Safety

Identify Process Efficiencies

Establish Regional Governance

Sustainability and Funding

Current Progress

Completed	Hardware &
Completed	System(s) Build
In Progress	OCD/OCR System Configuration
In Progress	Mobile System Configuration
In Progress	Archive Data & Retrieval Tool
In Progress	Integrations (24 of 42 Deployed)



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PROJECT INFRASTRUCTURE

Status Report & Risk Register

4/11/2025

Customer Name	Washoe County, NV	Alias	RNV01
Customer PM	Donald Doepke	Hexagon Sales	Andrew Sayko
Hexagon Project Manager	Tatiana Alvarez/David Bonini	Project / Delivery Name	OnCall Dispatch and Records On-Premise Implementation
New Change Requests	CO4	Reporting Period End	1/17/25 - 4/11/25

Project Overview			
Budget	Schedule	Scope	Resources
On target ☒	On target ☒	On target ☒	Poor ☐
Below target ☐	Behind ☐	Behind ☐	Average ☐
Above target ☐	Ahead ☐	Ahead ☐	Good ☒

RED	One or more of the following remain unhandled: significant risks and/or issues; behind schedule by >10%, over budget by >10%.
YELLOW	There is a plan in place to rectify one or more of the following: significant risks and/or issues; behind schedule <=10%, over budget <=10%
GREEN	Delivery is on schedule to budget and quality. No significant risks or issues

Project Performance		Cutover Date: 9/30/2025
Green	Green Status: We had to move several dates but we are back on schedule with cutover kept in September. CAD Custom Interface: 4/11 deployed 4 out of 5; Testing in progress Consulting Interface Consulting Services: 4/4 development in progress by 3rd parties. CAD COTS Interface: 4/11 deployed 9 out of 15; Rick scheduled to continue work on 4/21. CAD Standard Interfaces: 4/11 deployed 6 out of 7; Testing in progress. RMS Custom Interface: 4/11 deployed 5 out of 11; Needing signed ICD's for Brazos eCrash and Karpel. High Risk with interfaces that don't have ICD's signed and VERY High Risk with BEAST since agencies have not come to an agreement on the use of the interface. CRE Rules - SOW Task 27: 4/11 Rules completed; Will work with TK to review with team. CAD Data Conversion: 4/11 - In progress with SR review. Salesforce Tickets: 4/11 providing weekly reports on counts and progress. Project Schedule: 4/3 provide updated schedule with moves on testing, training and cutover.	

Project Activities	
Objectives Completed This Period	
OCD Config Support - Week of 12/9	
CRE Config Workshop - 1/7 - 1/9	
CRE Support - Week of 1/13	
Objectives not Completed (in progress)	
Clone Additional Agencies - Week of 1/6, 1/13, 1/27	
Objectives for Next Period	
COTS Interfaces Config - Week of 1/27	
OCA Install and Set Up - Week of 1/27	
Law OMU Config 1 - 1/28 - 1/30	
Law OMU Config 1 Support - Week of 2/3	
Law MR Config - 2/4 - 2/6	
Update System to 2409.1 - 2/10	
MFR Config Workshop - 2/25 - 2/28	

Project Status

 Updated Schedule

 On Budget

 Fully Supported

 Prepared for Go-Live on 09/29/25





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OnCall Dispatch

Units Only Events Map Dispatch Call Taker CT/Dispatch Alt Dispatch Dashboard Analytics

CB Pending (5) CB Assign

Event Search... (Use Comma for Multiple Search, e.g. Type1, Type2)

Pending (5)

- GAS LEAK/SMELL OF GAS** 12:52
4707 Adams Ave. San Diego, California, 92115
F586 19 min 10 min
- DUMPSTER FIRE** 13:00
1497 Piper Ranch Rd. San Diego, California, 92154
F588 02 min
- ROBBERY** 12:52
ALREADY OCCURRED
Starbucks
IPD705 19 min 10 min
- SICK PERSON** 12:52
1342 Cesar E Chavez Pkwy. San Diego, California, 92113
E192 20 min 09 min
- TRESPASSING** 12:51
McDonald's
IPD704 19 min 10 min

Overview

- ** LOI search completed at 04/08/20 17:00:06
J.E. Ennewold, Jess 1m ago
- ** CON search completed at 04/08/20 17:00:06
J.E. Ennewold, Jess 1m ago
- ** POI search completed at 04/08/20 17:00:06
J.E. Ennewold, Jess 1m ago

Assigned Units Recommended Units

Select Show Dispatched Units

Name	Status	Alarm	Distance
E8	Available	1	5.5 mi

Map

Lat: 32.573217 Lon: -116.985167

Unit Search...

Unit ID	Status	Type	Event	Current Loca...	Agency
ALS1	Available	ALS		1520 Via las Cumi	EMS
ALS2	Available	ALS		6573 Cartwright S	EMS
ALS3	Available	ALS		1505 49th St, San	EMS
ALS4	Available	ALS		899 Country Club	EMS
ALS5	Available	ALS		Main St, Chula Vis	EMS
BLS1	Available	BLS		4435 Clairemont I	EMS





OnCall Records

Modules

Search

Map

NCIC (0)

Incident

Previous Search

Add New Record

Search

Advanced Search

Module Alerts

Search

Clear

Expand All

Collapse All

Search Options

Include Voiced Records

Incident Information

Record Number (Numeric)

Reported Date

to

Incident (OCA) #

Occurred On

to

Temp #

Offense Code

Incident Type

Offense Category

Incident Sub Type

NIBRS Disposition

UCR Code

Incident Status

NIBRS Code

Narrative Text (Full-Text)

Approval Status

Location

Geo Information

Involved Officer Information

Linked Name

Unknown Suspect

Search Master Name

Search for record before creating a new one.

Search

Advanced Search

Combine Records

Module Alerts

Search

Clear

NCIC Query

Add New Person

Add

Search Options

Search History

Search Alias

Search Diminutive Forms

Search Soundex

Name Information

Record Number (Numeric)

Height (Numeric) (FT/IN)

to

Last/Business Name

Weight (Numeric)

to

First Name

Eyes

Middle Name

Hair

Nickname

Race

Sex

Ethnicity

Suffix

Narrative (Full-Text)

DOB wild search

Parole Comment (Full-Text)

DOB (mm/dd/yyyy)

Registration Type

Include Juveniles

Both

None

Only

Registration Active

Age (Numeric)

to

Name Type

Identifiers

6



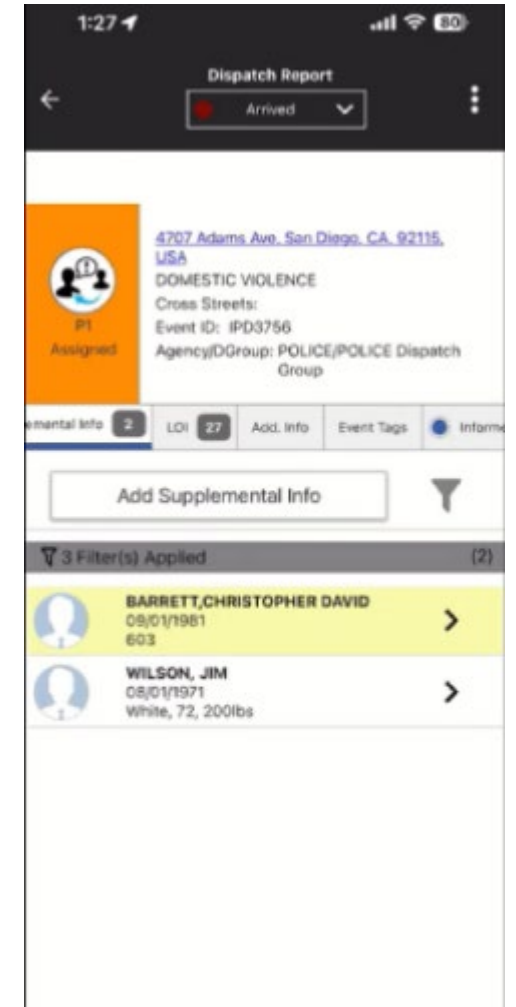
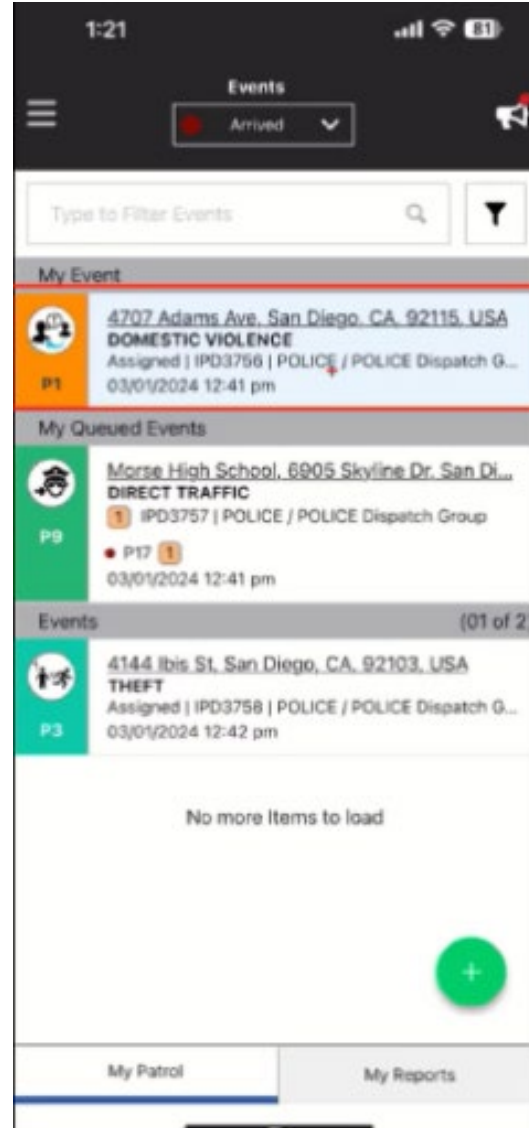
OnCall Dispatch Mobile Unit (MDT)

Screenshot of the HxGN OnCall Dispatch Mobile Unit (MDT) interface. The interface is displayed on a mobile device screen, showing a map of a city area with various streets and landmarks. The map is overlaid with a grid of colored squares (red, blue, green) indicating different zones or units. The interface includes a top navigation bar with tabs for My Call, My Patrol, Maps, Active, Pending, Units, QUERY, Call Search, Broadcast, Messages, New Report, My Reports, and Report Search. Below the navigation bar, there are several action buttons: Out of Service, Route to My Event, Follow Unit, Add Comments, Assign Case Number, and Send Message. The main map area shows a detailed view of the city, with streets labeled and various icons representing different units or events. On the right side of the screen, there are several panels: a Traffic Stop panel with fields for License, State, and buttons for Reset, Run, and Traffic Stop; a My Unit Details panel with tabs for Change Status, Actions, Shift History, and Personnel; and a Shift History panel showing a list of events. At the bottom of the screen, there is a status bar with information such as X610 Available, RC, Outbox 0, 4G, GPS, and the date/time: Apr 15, 2025 11:15 AM.





OnCall Dispatch Mobile Responder (App)





OnCall Records Mobile Field Reporting

My PatrolMy EventEventsUnitsMy HomeMy ReportMy Queries

Welcome back Alfred, Marcus

HEXAGON POLICE DEPARTMENT

Create New Report

Start New Report

My Approvals

Assigned/Claimed0

Unclaimed0

My Reports

Drafts17

Pending Approval0

Completed7

Trash0

Communications

Outbox0

In Progress

Related Event	Date/Time	Report Type	Event Number	Temporary Nu ...	Report Nu ...	Report St...	Agency	
A230880004	08/21/23 10:03:19	ACCIDENT			A230880004	Success	HEXAGON POLICE DEPARTMENT	Resume
A230880001	08/17/23 08:10:14	ACCIDENT			A230880001	Success	HEXAGON POLICE DEPARTMENT	Resume
CITN-000060	09/01/24 06:45:57	CITATION			CITN-000060	Success	HEXAGON POLICE DEPARTMENT	Resume
I220980001-0001	09/07/22 07:45:11	INCIDENT SUPPLEMENT			I220980001-0001	Success	HEXAGON POLICE DEPARTMENT	Resume

New

Related Event	Date/Time	Report Type	Event Number	Report Number	Report Status	Agency	
DOMESTIC 1497 PIPER RANCH, CALIFORNIA	02/14/24 09:26:32 AM	INCIDENT	IP03698	CN240200014	Draft	HEXAGON POLICE DEPARTMENT	Start
DOMESTIC 12240 WEST TARA LANE, EL MIRAGE, AZ, 85335, USA	02/14/24 07:29:21 AM	INCIDENT	IP03674	CN240200012	Draft	HEXAGON POLICE DEPARTMENT	Start
DOMESTIC 12240 WEST TARA LANE, EL MIRAGE, AZ, 85335, USA	02/14/24 07:29:21 AM	INCIDENT	IP03674	CN240200009	Draft	HEXAGON POLICE DEPARTMENT	Start
DOMESTIC	02/14/24						

OutboxConnectedGPS

15

Fri, Mar 01 13:49



What's Next

Complete Configurations: Apr - May

Functional Testing: May-June

Train the Trainer: July - Aug

Complete Cutover Critical Integrations

End User Training: Aug-Sept

Go-Live: September 29, 2025



Remaining Timeline

